

JOIN OUR TEAM & HELP TRANSFORM LIVES

Agence Ometz is a human service agency offering a range of services that support people to reach their full potential while strengthening the vitality of the Montreal Jewish community and the broader Montreal community. From rapid crisis response, counselling and employment assistance to programs for newcomers, families and young adults, we use a holistic, wraparound approach to well-being. We have been empowering individuals and families, and helping them to thrive, for over 160 years. Join our team of compassionate, engaged and inspiring professionals – **apply today!**

Case Manager

Full-time, 1-year contract

JOB SUMMARY

The Case Manager provides comprehensive assessment, crisis response, advocacy, and coordinated case management services to vulnerable members of the Jewish community experiencing complex and multifaceted family and social challenges. The role involves developing and implementing both short and long-term strategies, facilitating referrals to appropriate community resources, and coordinating a range of psychosocial and practical supports. Through a collaborative, client-centered approach, the Case Manager works to strengthen individual and family functioning, promote autonomy and resilience, and enhance social connection and integration within the community.

RESPONSIBILITIES

- Provide advanced clinical and consultative social services to individuals and families
- Conduct comprehensive social and psychosocial assessments of clients and/or their families applying appropriate theoretical frameworks and evidence-informed approaches
- Assess client's financial circumstances, when appropriate, to identify barriers, eligibility and potential sources of assistance.
- Identify and facilitate access to relevant community resources, supports and services
- Collaborate with clients to develop individualized plans of action, including crisis intervention, agency-based supports, referrals, and ongoing follow-up
- Consult and collaborate with other professionals and participate, as appropriate, as a member of multidisciplinary teams to support coordinated and effective service delivery.
- Maintain accurate and timely documentation and fulfill all administrative, reporting and data-management requirements

REQUIREMENTS

- Bachelor's degree in social work, or a related professional discipline
- Minimum of two years of relevant professional experience in social services, clinical practice, or case management
- Strong knowledge of systems theory and its application to social service practice, with a demonstrated ability to apply a systems-based approach when assessing and supporting individuals and families
- Broad knowledge of clinical practice models, therapeutic approaches, and evidence-informed interventions
- Fluently bilingual in French and English. The level of English required for this position is advanced, as the incumbent must communicate regularly in English with clients as part of service delivery. This includes conducting detailed discussions related to mental health and well-being to ensure appropriate, effective, and safe client support
- Knowledge of the Jewish community is an asset

This position requires the selected applicant to undergo a vulnerable sector police check

Please submit your CV and letter of interest to HR@ometz.ca

We thank all candidates for submitting their résumés. Only those selected for interviews will be contacted.

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