



# Message from Pauline Marois

# MESSAGE DE LA PREMIÈRE MINISTRE



C'est avec un grand plaisir que je vous salue, toutes et tous, à l'occasion du 150<sup>e</sup> anniversaire de l'Agence OMETZ, une institution phare au sein de la communauté juive de Montréal. Il y a de quoi célébrer! Car sans l'ombre d'un doute, cette longévité témoigne autant du dynamisme et de l'engagement de toute votre équipe que de la qualité exceptionnelle des services qui sont offerts chez vous.

Que ce soit en lien avec la recherche d'un emploi, les démarches d'immigration ou pour toute autre forme de soutien ou d'accompagnement, les conseillers et professionnels de l'Agence OMETZ n'ont jamais laissé personne de côté, et c'est tout à leur honneur. Je souligne également le dévouement des centaines de bénévoles qui, au fil de toutes ces années, ont rendu d'innombrables services aux personnes et aux familles montréalaises, les aidant à trouver une voie qui soit, pour elles, porteuse d'espoir.

Depuis 150 ans, l'Agence OMETZ met brillamment en avant les valeurs de respect, de dignité, d'égalité. Vous savez que si quelqu'un a confiance en ses moyens, rien ne lui est impossible. Vous avez aidé à concrétiser des rêves, des ambitions, et c'est tout le Québec qui, maintenant, tire profit du talent des gens qui ont, un jour, franchi votre porte. Soyez fiers du travail accompli!

Je souhaite bon anniversaire à tous les artisans de l'Agence OMETZ; puissiez-vous faire longtemps encore partie de la vie des Montréalaises et des Montréalais, et apporter votre précieuse contribution à la communauté.

PAULINE MAROIS







We are known as the 'People of the Book' which means that stories are a vital part of who we are. The oldest testimonials of our people are rightfully called the 'oral tradition'. Literally by word of mouth, our ancestors passed on our collective history, teachings and wisdom by retelling stories from one generation to another.

At Ometz, our 150th year of service to the Montreal Jewish community is about to commence. We take this moment to reflect backwards with reverence and to look forward with hope. This year's annual report forms part of our ongoing story. In fact, our focus for this year is to capture as many stories as we can and we are counting on your help!

One summer night in July 1863 - four years before Canada was founded -30 Jewish men gathered in a room over a store on Great St. James Street in Montreal and established the Young Men's Hebrew Benevolent Society, an organization dedicated to the social welfare of our community. Their action took incredible foresight, considering that at the time there were fewer than 1000 lews in Montreal and that the community was not experiencing any unusual economic hardship. Little did our forefathers realize the key role their organization would play in shaping

the Jewish community in the years to follow.

A continuing tide of immigration meant that by 1890, barely 25 years later, the demand for services had exceeded the capacity of the small community. The Young Men's Hebrew Benevolent Society sought help from world Jewry's greatest philanthropist of the nineteenth century – the Austrian railway magnate, Baron Maurice de Hirsch. To acknowledge the Baron's gift of \$20,000, the Society renamed itself the Baron de Hirsch Institute.

The actions of those young men that July night laid the blueprint for what has become Ometz today - a dynamic, integrated agency celebrating 150 years of service to the Montreal Jewish community. Since the beginning, our mission - to help the vulnerable in our community - has not changed. Many of the services we provide today can be traced back to our roots. And many of the people who are involved with Ometz today as volunteers or as service providers can proudly point to a relative who was similarly involved in caring for our community at an earlier point in time. Continuity, collective memory and the upholding of tradition are important values to the lewish people. We can't think of a better way to commemorate our 150th anniversary

than by collecting the stories of those individuals who have contributed to our past, present and future. Many are already recorded in this annual report.

However, given the possibilities of current technology, we want to reach out via our website to anyone who ever was or is currently involved with us — as a client, a staff member, a Board member, a volunteer, or a donor - and ask all of you to share your stories with us online. Please visit www.ometz | 50.ca and share your story.

Our tradition teaches us that: Our obligation is not to complete the work; nor are we permitted to desist from it. Pirkei Avot 2:20

As a community, we have much to be proud of. It is our privilege and our obligation to help the next generation build an even better society by leaving them a record of what we accomplished by supporting one another. Please help us by recording your own story as well.

Mazel Tov to us all! At Ometz we are 150 years strong!

Howard Lohner, CPA, CA President, Ometz Howard Berger & Gail Small, Co-Executive Directors



#### Crisis Intervention

**Ometz Crisis Intervention Services** provides 24-hour turnaround on calls and walk-in service for emergencies. We offer responses such as access to food and shelter, and can help connect and advocate with public and private sector organizations. Our professionals meet with users, assess their situation, and devise a plan of action.

#### Highlights:

- We spearheaded, in partnership with the CSUQ, on-going discussions with the Sephardic Rabbanim to address communal issues related to poverty, foster home recruitment for Jewish youth-at-risk, and youth protection by bringing together leaders in the Sephardic community and Batshaw Youth and Family Services.
- We continued to build bridges with different segments of the community with the goal of working together to strengthen families and individuals who are vulnerable.

# Andrea shares her story

"Coming to Canada from Argentina, I arrived in Montreal with little English and no French, completely reliant on my husband and trapped in a spiral of abuse. Eventually I broke out of that marriage and worked two jobs to support myself and my young son. I was determined to build a life for him. He is a very clever boy, but I know he keeps things inside about the situation between his father and me. Since David's birth I have come to rely on Ometz for support. Not only can I call my social worker for moral encouragement when I need it, but Ometz has helped pay for my son's daycare, school supplies, helped me get clothing, and helped me to pay rent and buy food. I really believe that it is because of the help that I received that I have self-confidence, hope and happiness. My dream now is to go try and obtain a high school diploma and go on to university so that I can become a nurse."

Intake 1,279 individuals

Camping 608 scholarships

Camping 608 scholarships

Financial Assistance 2,375 individuals



#### Youth at Risk

Ometz Youth-at-Risk Services is tailored to the needs of each adolescent, and involves a contract between Ometz and the user. We offer support in identifying basic health care issues, finding resources and navigating a complex public system, learning to enhance decision-making ability and working on parenting capacity. We provide educational and career support, and incorporate incentives designed to help youth at risk achieve social and academic success.

#### Highlights:

- We added a second full-time worker to our Maximizing Youth Potential program, and we started a formalized tutoring program. We provided learning assessments as needed, and we incorporated group experiences as well as our one-to-one interventions.
- Our FIX program for youth has also increased in numbers and in needs. Our weekly collective cooking workshop has guaranteed them a hot meal, as well as a place for skill-building and social connection.
- We have started looking at how we offer these and other services to young people with our team from Ometz Volunteer Services to provide a wraparound approach to the needs of youth in our community.

# Jonathan's Story

"Jonathan came to our Junior Maximizing Youth Potential program as he was having academic and social difficulties in school. When we met Jonathan, he was a quiet boy who almost never spoke to anyone and the only time he would speak was to whisper a request to a coordinator. He was especially shy to speak in English as French is his first language. After only a few weeks it was clear that Jonathan was feeling more and more comfortable. By the end of the session, Jonathan's personality flourished and not only was he fully integrated in the group, but he had grown into a leader. He initiated group activities for the rest of the participants, made everyone laugh with his sweet sense of humor and made huge strides in English. The program team felt so proud and lucky to witness such growth in this child."

MYP 86 adolescents

FIX 49 young adults

Fix 49 young adults

After School program 26 children



Ometz Mental Health Support Services helps individuals and families struggling with mental health issues, such as anxiety, depression, bi-polar illness or obsessivecompulsive disorder. Our team of psychologists, therapists and counsellors works in collaboration with doctors, CSSS and hospitals to offer a broad range of support services to adults struggling with mental illness. We work together to reduce isolation, help develop autonomy and self-sufficiency, and improve overall quality of life.

# Highlights:

- We collaborated with the JEM Workshop to offer support services to employees diagnosed with a mental illness. A mental health case manager worked on-site part-time, offering supportive counselling and made home visits to assess community support needs.
- As a founding member of the organizing committee for Montreal Walks for Mental Health, we have continued to collaborate with a number of hospitals, CSSS's and mental health community organizations to hold this important event each year.
- Our Collective Kitchen program has continued to offer our users important tips and strategies on how to shop for and prepare simple, healthy, delicious and affordable meals. As part of the

Foodsmarts program, a special handbook featuring recipes and highlighting key tips was produced in collaboration with the Mental Health Department.

#### Marla shares her story

"I have been a client of Ometz since 2001. I am a single parent to 2 teen-age children. Throughout the years, due to my lack of confidence I had trouble in trying to deal with finances, locating affordable housing and maintaining a job. My lack of confidence would lead to episodes of anxiety, which quickly turned into full blown anxiety, during which I was unable to leave my apartment or maintain any work schedule. With the support of my mental health case manager, I sought out a family physician who recently diagnosed me with borderline personality disorder and anxiety disorder, and I have begun taking medication. I am also seeking individual counselling with a therapist. I finally have come to an understanding that it is not a weakness to seek out and accept help.

I am back at work, and have found a new apartment that is bigger so that each of my children can have their own bedroom. I realize that in order to be there for my children both physically and emotionally, I must take care of myself first.

Thank you, Ometz!"

Mental Health 136 individuals



Our team at Ometz Immigration Services works to help new immigrants explore, move to and settle in Montreal. From professional immigration counselling to employment services, we help them navigate the immigration and settlement process in order to establish new lives in Canada.

# Highlights:

- This year, we created a successful workshop series on financial capacity-building for newcomers, with 6 sessions covering all aspects of Canadian financial life including our banking system, credit and budgeting, savings and investment, insurance, our tax system and purchasing a home.
- We hosted a Sukkot celebration at the Cummings House Sukkah, located in the Peace Garden. With the collaboration of the Teen Leadership Crew, we entertained 70 participants, including the children from

our Sunday Children's English program, their siblings, and their parents.

• Our Ometz Young Adult Group was introduced to our new Leadership Training program which included two workshop sessions on what it means to be a leader, and culminated in a volunteer project. The 8 participants took on a Mitzvah Makeover Project, whereby they helped transform a family's apartment into a cozier, more organized and functional home.

# The Charkov Family share their story

"Our family would like to thank Ometz. Two and a half years ago, here in Canada, Ometz was the first place, which not only improved the financial situation of our family, but focused on the moral support as well and helped us survive the difficulties of the first steps of immigration

in Quebec. Our agent assisted us in solving our immigration issues, was very understanding, compassionate and warm. Thank you very much for your participation, for your help and for your good attitude! Ometz will always stay for us a little piece of Israel: warm and amiable, sincere and friendly. It is the only other place in the world which we can call home. Your care will always warm our hearts!"

Pre-migration consulting
110 individuals
295 new immigrants
295 new immigrants
(arrival within one year)
(arrival within five years)
2,160 individuals
2,160 individuals
149 individuals
Outings 992 individuals



**Ometz Counselling Services** offers many different types of counselling to the community on a sliding scale basis. Individuals, couple, children and families are able to take advantage of the department's expertise in play therapy, family therapy, couples counselling, divorce mediation, individual therapy, and art and drama therapy.

#### Highlights:

- The Donald Berman Foundation has made a longterm commitment to support our family counselling centre which will be named the Donald Berman Family Play Therapy Program. With this financial support, we will be able to continue to deliver quality services and innovative programs to the community.
- For the first time, we have had 2 graduate students complete a master's level practicum at our centre.

workshop on Anxiety in Children, and we led a workshop on the Adolescent Brain in a live video conference with parents from outlying areas in Quebec.

# Mark & Rhoda share their story

"We were referred to the Ometz play therapy program. As play is the language of children, this type of therapy provided a voice for our son Jonah to begin to express his inner worlds and feelings, and for us to better understand how Jonah was playing out his role in the family. We began to feel empowered once again. We received guidance, support, and recognition as the therapist witnessed actual interactions between us and Jonah. It allowed us to practice and experience positive change, and develop skills that we then transferred to our everyday lives. Our feelings of guilt and helplessness began to lift. We began to listen to each other more closely.

We still face the challenges of a divorced family. However for the past 2 months Jonah has awakened at night only twice. He has invited two classmates over to play on weekends and was included in 3

the 'right present'.

Jonah's teachers say he has begun to raise his hand to volunteer answers in class.

As parents we love our kids and want what is best for them. Ometz helped us find our strength again that somehow got lost in the divorce. We are beginning to hope and see a clear picture ahead."

Counselling 377 individuals Family Play Therapy 238 individuals





Ometz Employment Services works with both job seekers and employers. We help job seekers move closer to gainful employment, by providing coaching, training, workshops, individual employment counselling, website job listings, recruiting events, referral and placement services. We help companies hire personnel via our networking events, as well as through our comprehensive referral and placement services.

# Highlights:

- We hosted two highly successful Cocktail and Conversations recruiting events, with keynote speakers Norman Jaskolka, President of Aldo Group International, in the spring, and Mark Bergman, Brand Director at Astral Radio, in the fall.
- We reinstated the Contact Promontreal Graduate Placement Service for a preliminary 6-month period. We welcomed back recent graduates to meet an employment specialist in January 2013.
- We met and surpassed all our intake and placement goals for both our Emploi Quebec funded programs: Supported Employment Program (SEP) and Access 45+.
- We met with 200 more job seekers this year than last year, increasing our placement rate across the board.

#### David's Story

David is 55 years old, and despite some intellectual limitations, he was able to live independently and work at a warehouse, thanks to a very supportive employer and an understanding manager. Unfortunately, due to an escalating frequency of inappropriate outbursts caused by increasing anxiety and some substance abuse, David lost his job. He was referred to Ometz Employment Services by his case manager, and once he was seen by an employment specialist in our Supported Employment Program (SEP), his interview and assessment revealed that he had many limitations, including a lack of ability to conduct an effective job search, write a cv, or interview well. In light of David's limitations, we arranged for a volunteer placement working in a

for a volunteer placement working in a kitchen, a supported environment best equipped to help him develop his skills to render him more employable. With handson counselling and on-site job coaching by Ometz, as well as support to the employer,

David was hired full-time within 9 months.

Despite ongoing challenges, David is happy again, and so is his new employer.

Intake 1,964 individuals

Placement 890 individuals

Placement 1,386

New employers 115



ProMontreal Entrepreneurs (PME) is a community initiative created to help young Jewish entrepreneurs build and strengthen their business roots in Montreal. The PME program provides guidance and support on how to launch a start-up, and helps established businesses through a mentorship program. Through the PME Fund, aspiring Jewish entrepreneurs between the ages of 18-40 can access start-up capital of up to \$50,000.

#### Highlights:

- We participated for the first time in the I5th annual Québec Entrepreneurship Contest, and awarded the Cultural Community prize to Les Valoristes and to Lisa Israelovitch.
- We partnered with the CLD in Ville St-Laurent to offer an entrepreneurship workshop series.
- We financed two new entrepreneurs via the PME fund: Moishe Binet, for his store Kitchen and Houseware Plus Inc., and Rudy Palacio-Schneider for ClickMyRestaurant.

# Nathaniel and Anik of N/A share their story

"The past quarter has been the highest performing period to-date for N/A, our young marketing agency. This single quarter performance outpaced total annual sales in the first 2 years of operations.

N/A's team continues to grow. Bright young interns work with N/A on a semester basis. Our relationships with all the major universities in town are very close. We have a smart core team of full-time staff and will look to make key resource acquisitions in the coming months to match our growth and client requirements.

We mean it when we say we couldn't have reached this point without the support of the PME Fund.

We thank you sincerely,

Nathaniel / Anik N/A"

Entrepreneurs
129 participants
14 Funded businesses



Ometz Training Services develop and offer workshops and courses to allow users to upgrade their job skills, maximizing employment marketability. We align our training with market demands and industry standards in order to facilitate a knowledge workforce. Psychometric testing to assess or determine career goals and explore job market opportunities completes our package.

#### Highlights:

- Pathways, our pre-employability program, is supporting 8 young adults between the ages of 18 and 25 who are experiencing significant obstacles, including substance abuse, challenging personal conduct, poor motivation and life choices, lack of education and little or no work experience. Our goal is to move Pathways members closer to independence, self-sufficiency and stability.
- We offered training in education and career exploration to youth-at-risk, and we established a program to educate parents on how to safeguard children's internet use.
- We launched both a social media and a financial accounting education series.

 We completed and launched an innovative online Resume Writing Course available for purchase by organizations and individuals.

# Jessica shares her story

"I just graduated from the Pathways program at Ometz. I joined this program because I knew my life was a reckless mess, and that I needed help with anger management, controlling my emotions and being more assertive. What helped me work on these challenges was the routine of going to Pathways 3 times a week. Writing and reading made me motivated again, and my coordinator helped me see my own potential. She is my inspiration, I admire her personality and I appreciate her humble, responsible and supportive approach. Now I am on my own, and I am going to CEGEP in the fall. I completed two volunteer positions, and one of them was an internship. I am more secure, better at handling difficulties, and overall I am a happier person."

Employablity Workshops 1,287 participants Computer training 98 participants



**Ometz School Services provides** support in the form of consultations, professional development, speech therapy, occupational therapy and psychological services to close to 100 early childhood programs, elementary schools and high schools throughout the Province of Quebec. Our professionals offer cutting-edge advice, assessments and assistance to educators, school boards and school administrators. Prevention programs (against drug use, dating violence and bullying) and programs that enhance strong social skill development are offered to over 2000 students annually.

# Highlights:

- We joined the Fondation Jasmin Roy, the CSQ, and the Consulate General of the United States in Montreal to create a tool-kit that will enable schools across Quebec to deal with bullying and violence.
- We led a presentation to AJDS principals on the requirements of Bill 56, provincial legislation requiring schools to implement anti-bullying policies and interventions.
- We made a presentation to the Quebec Association for Preschool

• We led a presentation on "Diversity in the Work Setting" to the Conference Board of Canada.

 We offered Small Steps, a program for children in need of Speech and/or Occupational Therapy, through Friendly Faces Day Camp, in collaboration with McGill University.

#### Yael's Story

Seven year-old Yael is in a Jewish day school in Montreal served by Ometz's School Services Department. By November of last year, it was clear that Yael was falling behind in her studies, she was barely decoding letter combinations and she had great difficulty reading. Despite a generally sunny disposition, her teachers said that she was increasingly experiencing conflict with peers. The school counsellor met with the family who confirmed that Yael hated school because she felt dumb. The family always struggled financially but a recent loss of income had been very hard on them and had caused considerable stress at home.

The school counsellor convinced the administrators at the school to use one of their Ometz subsidized psychoeducational evaluations so that Yael could be tested for learning difficulties.

The results indicated that Yael had a receptive language difficulty which made understanding spoken language difficult. The school counsellor ensured that the classroom recommendations of the psychologist were understood and implemented by the teachers. She also applied to the GAP fund so that Yael could get additional speech therapy to help her with her communication difficulties. The school counsellor met with Yael to strategize about how to get along better with her peers. She also met with the parents to discuss how the conflict at home may be adversely impacting Yael's school performance, and referred them to couples therapy in our Counselling Department.

By the end of the year Yael was getting along better with her peers, getting extra support and making progress. She was feeling hopeful about starting grade 3.

Speech and occupational therapies 2,122 screenings
2,122 screenings
Counselling 872 students
91 Schools and Daycares
91 Schools and Daycares
Kids Can! 904 students

Rids Can! 904 students

Parlour groups 274 parents



Ometz Volunteer Services is proud of its team of fabulous volunteers. We recruit, train and supervise volunteers who act as part of the support network in the clinical plan for individuals, youth and families. Mentors, Big brothers/Big sisters, tutors, advocates in accessing public services, as well as professional service providers such as dentists, accountants, lawyers, all play an invaluable part in the support of our users.

Highlights:

- 40 Mentors served as role models and friends to youth-at-risk.
- 36 Tutors helped children achieve academic success.
- We launched a Health Advocates Service to assist users in navigating our increasingly complex health care system.
- 35 Dentists helped ensure that our users had access to dental care.

#### James' Story

James is a trained and certified chef who runs his own catering company, yet still finds time for meaningful volunteer involvement at Ometz. On Tuesday evenings, James meets with a group of youths, aged 18-25 who come to a

weekly cooking workshop. These young people were invited to learn how to eat healthily on their scant budgets, but over the weeks the meetings became much more. James' meals were not only absolutely delicious and budget friendly, they have provided the means to bring the group together on a regular basis. James has created a comfortable safe atmosphere where disenfranchised youth can share their stories and discuss any topic, openly and without judgment.

With James' guidance, the youth are now organizing their weekly get-togethers. Of course, James attends regularly and continues to teach, share skills and above all listen.

425 Volunteers



The second edition of our fundraising event, A Chance to Shine, was a wonderful success raising more than \$340,000. Held in April 2013 at Place des Arts, the more than 1,000 guests in attendance were in awe of the breathtaking performance of Botanica by the American dance-illusionist troupe MOMIX. All proceeds from our gala will help Ometz continue to serve hundreds of Montreal children and their families living in dire situations.

For a second year, our event benefited from the generous patronage of Mr. Herbert Black and from the exceptional dedication of Event Chair Mrs. Arlène Abitan. The leadership and vision of both Mr. Black and Mrs. Abitan were highlighted during the evening's opening remarks. We also took this opportunity to present a special award to Quebec celebrity Jasmin Roy to honour his passion in leading the fight against bullying and violence in schools.

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We are indebted to our Board for their vision, creativity and commitment:

We wish to express our gratitude to the following major funders for their enduring confidence and support:

Michael Aronovici

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Gary Garbarino
Steven Gaty
Barbara Gellis
Erit Gillman
Charles & Debbie Giser

Michael Gold
Sarah Goldberg
Lynne Goldberg
Colette Golden
Alan Z. Golden

Hershey & Lori Goldenblatt Michael & Avital Goldenblatt Edgar Goldstein

Israel Goldstein Elliot Goldwarg Robert Gould Benjamin J. Greenberg Edith Greenberg

Michael & Deborah Groper Nathalie & Jeffrey Grostern David & Kathy Grosvenor Charles Guerin Richard Haichin Paul & Lenore Harris

Paul & Lenore Harris
Hart Resource Development
Judith Henderson
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Jadoc Consulting Corp.
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Reine Kakon
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Gerald Kandestin
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Henry Karp Alissa Katsof Lorna Katz

Armand & Annie Kessous Kinatex Sports Physio CSL/NDG King Canada Inc.

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Terry Landau Nathalie Lang

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Lawrence Joseph Associates Ltd. Carl & Betty Laxer

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LDM Capital Inc.
Leavitt Endowment Fund
Harold & Alice Lehrer
Claudine Leon
Stephanie Leon

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Ninon Levesque
Alan & Ruth Levitsky
Arthur Levitt
Joseph Levitt
Andre & Helen Levy

Rebecca & Gavin Levy Brigitte Levy Stephen Libman Marc & Jill Lieberman Steven & Irene Lipper Ralph Lipper

Ralph Lipper Carol Liverman Lois Liverman Edward Lohner Tracy Lohner
Louben Sportswear Inc.
Isabelle Lugassy
Fran Lutterman
Herbert Madar
Jennifer Madar
Stacy Madar

Steve & Karene Mamane Marcarko Ltd

David Marshall Sandy Martz Grace Matthews Dominique McCaughey Sandra Mendell Mark Mendelson Mark & Bonnie Merson Linda Mestel

Metal Ware Corporation Heather Michelin Davina Mill

Gary & Rosalie Mintz Elaine Mintz Samuel Minzberg Mode Gitane - Modes Actuelle

Modium International
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Pola Interests Inc.
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Poia interests inc.
Primo International
Michael Prupas
Allan Ptack
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Stuart Rechnitzer
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Reitmans (Canada) Limited Renbar Holdings Inc. Revera Retirement LP Mark Richman Ralph Rimokh Danny Ritter Harry Rosen Donna Rosenberg Harvey Rosenbloom Hannah Rosenbloom Valeria Rosenbloom Henry Rosenblum Stephen Rosenhek Laurie Rosenthal Sarah Rosner Anatoli Roudoi Charles Rowniak Chuck Rubin Arthur Z. Rubin Lori Rubinger Victor Ruimy Anthony Rustin Ariel Sabbah Lyon Sachs Alicia Salama Bendayan

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Adam Scheier
Ernesto Schiffrin
Mark Schneiderman
Daniel Schouela
Joey Schreter
Dr. Linda E.B. Schwartz
Rachel Schwartz

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Marvin Steinberg
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The Fesa Foundation
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Echenberg Family Foundation

Echenberg Family F Paula Tietolman Joe Titleman Steven Tolensky Joann Toulch Toyota Montreal-N

Toyota Montreal-Nord Gustavo Turecki Richard Uditsky Glenna Uline Vivian Ullman Cohen Bonnie Unger

Brian Urman
Harley & Barbara Victor
Louis Villeneuve
Richard Vineberg
Iris Wagner

Richard Vineberg
Iris Wagner
Gail Wasserman
Karen Waxman
Edward & Rose Weinstein

Rona Weis Stern Lori Weitzman

Marc & Marnie Welikovitch Roxana Wengrovski Felicia Wexler Alon Wexler

Edward Wiltzer
Tracey Winter
Jonathan Wise

Gerald & Paula Wiviott Yael Wolf Steven Wolfe

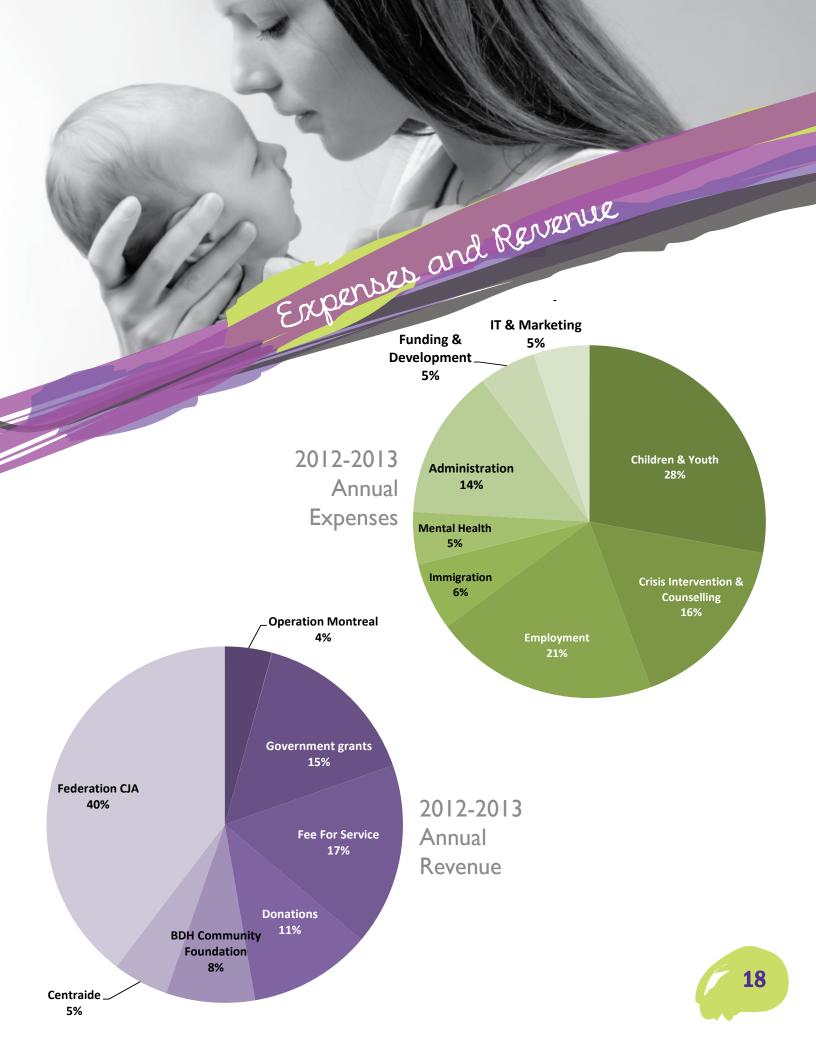
Steven Wolfe Eva Wolff Kay Wolofsky Joseph & Elizabeth Yermus

Joseph & Elizabeth Termus
Sharleen Young
Linda Zabitsky
Jacques Zagury

Jacques Zagury
Karen Zajdman
Melvin Zangwill
Elaine Zeidel
Morris Zimelstern
Ingrid Zimmer Rosenbloom
Armand & Claudia Zini

Robert & Randy Zitter Sheila Zittrer Jacques Znaty

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Revenue	2013 \$	2012 \$
Federation CJA	2,298,304	2,293,890
Fee for service	1,046,461	1,035,713
Government grants	969,715	945,697
Operation Montreal	271,000	270,000
Centraide	320,000	320,000
Donations	652,226	304,605
BDH Community Foundation	562,390	536,290
Rent in kind	210,000	210,000
Total revenue	6,330,096	5,916,195

Government grants	2013 \$	2012 \$
Emploi-Québec	419,393	438,859
Health Canada	207,233	184,137
MICC (PANA)	99,272	94,771
PSOC	73,848	72,117
HRSDS	21,481	20,849
Conseil du Trésor, Québec	49,721	49,749
Other grants	98,767	85,215
	969,715	945,697

Expenditures		
Operating expenses		
Program salaries and benefits	3,921,347	3,845,325
Program contract professionals	346,396	287,660
Activity costs	288,274	281,466
Professional development and memberships	24,627	30,329
Rent	210,000	210,000
Marketing	161,842	140,772
Information technology	143,632	175,395
Amortization of capital assets	61,994	62,427
	5,158,112	5,033,374
Administration		
Salaries and benefits	646,192	574,022
	646,192 97,481	574,022 94,533
Salaries and benefits		·
Salaries and benefits Office and general	97,481	94,533
Salaries and benefits Office and general Insurance	97,481 42,012	94,533 43,932
Salaries and benefits Office and general Insurance Professional fees	97,481 42,012 30,454	94,533 43,932 28,046
Salaries and benefits Office and general Insurance Professional fees	97,481 42,012 30,454 4,808	94,533 43,932 28,046 4,703
Salaries and benefits Office and general Insurance Professional fees Bank charges	97,481 42,012 30,454 4,808 <b>820,947</b>	94,533 43,932 28,046 4,703 <b>745,236</b>

Thanks to our funding partners:











This page is an extract of the Ometz financial statements audited by Deloitte & Touche LLP





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